

# LUCCI AIR WHITEHAVEN DC CEILING FAN

- INSTALLATION
- OPERATION
- MAINTENANCE
- WARRANTY INFORMATION

# **CAUTION**

READ INSTRUCTIONS CAREFULLY FOR SAFE INSTALLATION AND FAN OPERATION.



### THANK YOU FOR PURCHASING

Thank you for purchasing the latest in energy saving ceiling fans. This fan runs on DC (direct current) power which gives it the benefit of being super energy efficient whilst still maintaining high volume air-movement and silent operation.

**Energy saving** - The DC motor is the latest technology in fan design. Its highly efficient motor saves up to 65% more energy than ceiling fans with traditional AC motors.

**Silent operation** – This DC fan motor is programmed with a stabilised current which efficiently reduces motor noise.

**Low operating temperature** – The DC power is managed effectively which brings down the motor operating temperature to less than 50°C. This results in a much cooler motor than a standard AC fan and increases the longevity of the motor.

**6 speed remote control** - Regular AC ceiling fans usually come with only 3 speeds, this DC fan comes complete with a 6 speed remote, which gives a greater choice of comfort levels.

### **SAFETY PRECAUTIONS**

- The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- 2. Children should be supervised to ensure that they do not play with the appliance.
- 3. An all-pole disconnection switch must be incorporated into the fixed wiring, in accordance with local wiring rules.

### **IN AUSTRALIA**

# **WARNING:**

FOR SAFE USE OF THIS FAN AN ALL-POLE DISCONNECTION

MUST BE INCORPORATED INTO THE FIXED WIRING IN

ACCORDANCE WITH THE WIRING RULES.

As outline in clause 7.12.2 of AS/NZS 60335-1 for meeting the minimum electrical safety of this standard.

Please note warranty will be void if installation is without a means for an all-pole disconnection incorporated in the fixed wiring in accordance with the wiring rules.





Example: If a fan is connected to a circuit that can be isolated via an all-pole safety switch at the switchboard, then this is considered to be an all-pole disconnection to the ceiling fan electrical circuit, meeting the requirements of clause 7.12.2 of AS/NZS 60335.1.

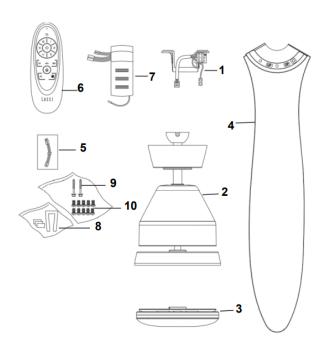
A single-pole switch on the active of the receiver input of remote control must also be included in the wiring, and located the same room as the ceiling fan.

- 4. Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities. Contact your local government for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the ground water and get into the food chain, damaging your health and well-being.
- 5. The structure to which the fan is to be mounted must be capable of supporting a weight of 20kg.
- 6. The fan should be mounted so that the blades are more than 2.1 m above the floor in Australia.
- 7. This fan is suitable for indoor, alfresco and coastal areas where the fan is fully undercover with a minimum of 1 wall. This fan is not waterproof. When installed in an alfresco or coastal area, the ceiling fan must be positioned in a location protected from water, wind and dust. Exposure to these elements will void the warranty. Mounting the fan in a situation where it is subject to water or moisture is dangerous and may increase the risk of damage, injury or electrical shock and will void the warranty.
- 8. Must be assembled and installed by a licensed electrician.
- The replacement of parts of the safety suspension system device shall be performed by the manufacturer, its service agent or suitably qualified persons.
- 10. The fixing means for attachment to the ceiling such as hooks or other devices shall be fixed with a sufficient strength to withstand 4 times the weight of the ceiling fan; that the mounting of the suspension system shall be performed by the manufacturer, its service agent or suitably qualified persons.
- 11. WARNING: If unusual wobbling or oscillating movement is observed, immediately stop using the ceiling fan and contact the manufacturer, its service agent or suitably qualified persons.



### **PARTS LIST**

- Unpack your ceiling fan carefully. Remove all parts and hardware.
- Lay out all the components on a smooth surface and make sure there are no components missing before
  assembling. If parts are missing, return the complete product to the place of purchase for inspection or
  replacement.
- Check whether the ceiling fan has been damaged during transport. Do not operate/install any product which appears damaged in any way. Return the complete product to the place of purchase for inspection, repair or replacement.
- Examine all parts, you should have the following:



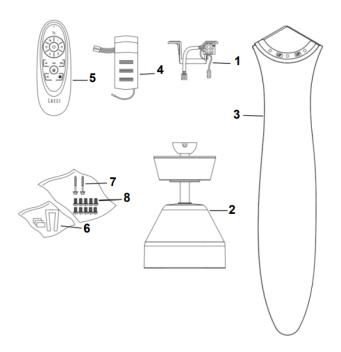


Fig. 1

### **FAN WITH LIGHT**

- 1. Mounting bracket x 1
- Fan assembly with motor housing, down rod, canopy cover, light kit and canopy x 1
- 3. Globe x 1
- 4. Blade x 3
- 5. Light extension wire for long down rod x 1
- 6. Remote transmitter with holder x 1 set
- 7. DC motor driver receiver x 1
- 8. Balancing kit x 1 set
- 9. Screw for mounting bracket x 2
- 10. Blade screw x 9 (and 1 spare)

### **FAN WITHOUT LIGHT**

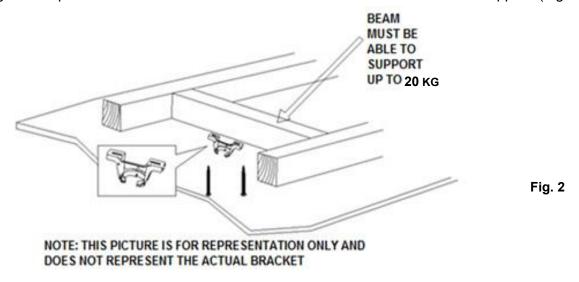
- 1. Mounting bracket x 1
- 2. Fan assembly with motor housing, down rod, canopy cover and canopy x 1
- 3. Blade x 3
- 4. DC motor driver receiver x 1
- 5. Remote transmitter with holder x 1 set
- 6. Balancing kits x 1 set
- 7. Screw for mounting bracket x 2
- 8. Blade screw x 9 (and 1 spare)





### **INSTALLING THE MOUNTING BRAKCET**

- The ceiling fan must be installed in a location so that the blades are spaced 300mm from the tip of the blade to the nearest objects or walls.
- Install the hanging bracket to the ceiling joist or structure that is capable of carrying a load of at least 20kg, with two long screws provided. Ensure at least 30mm of the screw is threaded into the support. (Fig. 2)



NOTE: The bracket screws provided are for use with wooden structures only. For structures other than wood, the appropriate screw type MUST be used. Ensure the screws used are suitable for the mounting surface and the surrounding environment.

### ANGLED CEILING INSTALLATION

This fan hanging system supports a maximum 15 degree angled ceiling installation. (Fig.3)

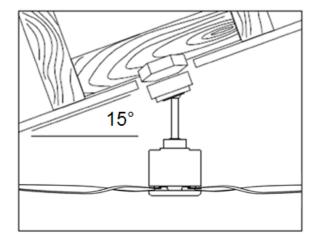


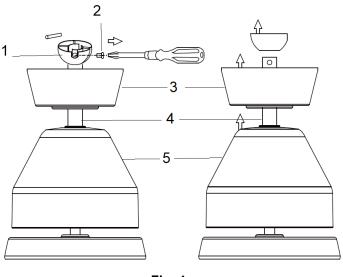
Fig. 3



# **INSTALLING THE FAN**

### **BLADE INSTALLATION**

- Remove the ball joint (1) and dowel pin by loosening the set screw (2). (Fig.4) Do not discard keep these parts, they are required to reassemble later.
- Remove the canopy (3) and the motor housing (5) from the down rod (4). (Fig.4)
- Align the 3 mounting holes on the blade (7) to the 3 mounting screw holes on the motor (8) and secure using 3 blade screws (6). Ensure the screws are tightened equally and evenly to reduce the chance of warping or unbalancing. Take care not to over tighten the screws as this can damage the blades. (Fig.5)
- Repeat the process for the remaining blades.



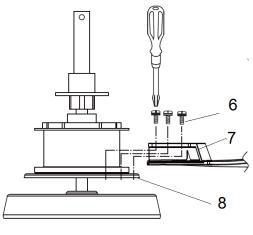


Fig. 4

Fig. 5

- Reinstall the motor housing and canopy onto the down rod. (Fig. 6)
- Reinstall the ball joint and dowel pin onto the down rod and secure using the set screw. (Fig. 6)
- Install the globe to the lamp holder. (For fan with light only) (Fig. 7)

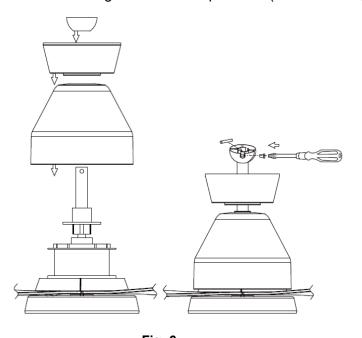


Fig. 6

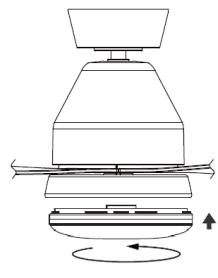


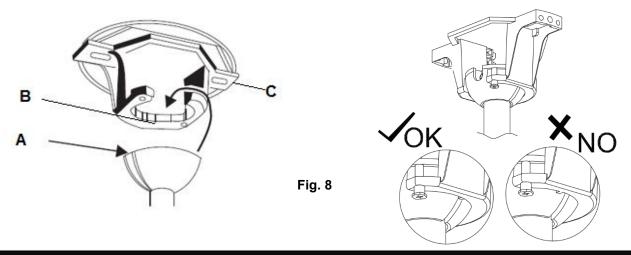
Fig. 7





### **HANGING THE FAN**

Lift the fan assembly onto the mounting bracket. Ensure the key slot (A) of the hanger ball is positioned on the key pin (B) of the mounting bracket (C) to prevent the fan from rotating when in operation. (Fig.8)



### **ELECTRICAL WIRING DIAGRAM**

<u>WARNING:</u> FOR YOUR SAFETY ALL ELECTRICAL CONNECTIONS MUST BE UNDERTAKEN BY A LICENSED ELECTRICIAN.

**NOTE:** AN ADDITIONAL ALL POLE DISCONNECTION SWITCH MUST BE INCLUDED IN THE FIXED WIRING.

**NOTE:** IF THERE ARE TWO OR MORE DC CEILING FANS INSTALLED IN THE ONE LOCATION, AN SINGLE-POLE SWITCH IS REQUIRED FOR EACH CEILING FAN. THIS IS REQUIRED WHEN PROGRAMMING THE REMOTE AND RECEIVER TO PAIR TOGETHER.

Ensure the motor earth wire is connected to the single earthing terminal block "1" in Fig. 9

### From mains supply to mounting bracket terminal block: (Fig. 9)

- Connect the live supply wire to the "L" terminal of the terminal block on the mounting bracket.
- Connect the neutral supply wire to "N" terminal of the terminal block on the mounting bracket.
- Connect earth wire to the earth terminal of the terminal block on the mounting bracket.

Hang the fan (Refer to "hanging the fan" Fig. 8).

### From mounting bracket to receiver and motor: (Fig. 9)

- Connect the motor earth wire to the single earthing terminal block "1" in the diagram below. (Fig. 9)
- Connect the supply wiring from the mounting bracket to the input of the DC motor driver/receiver.
- Connect the output wires of DC motor driver/receiver to the input wires of the fan motor via 4-port quick connectors.
- If the fan is with light, Connect the light output wire of the DC motor driver to the input wire of the light kit via 2-port quick connectors (Fig.9a)





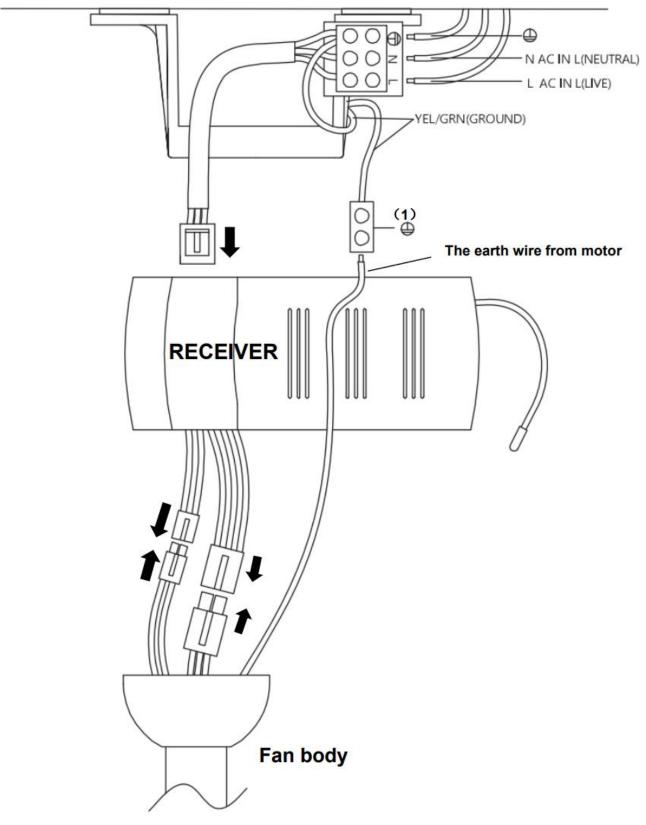
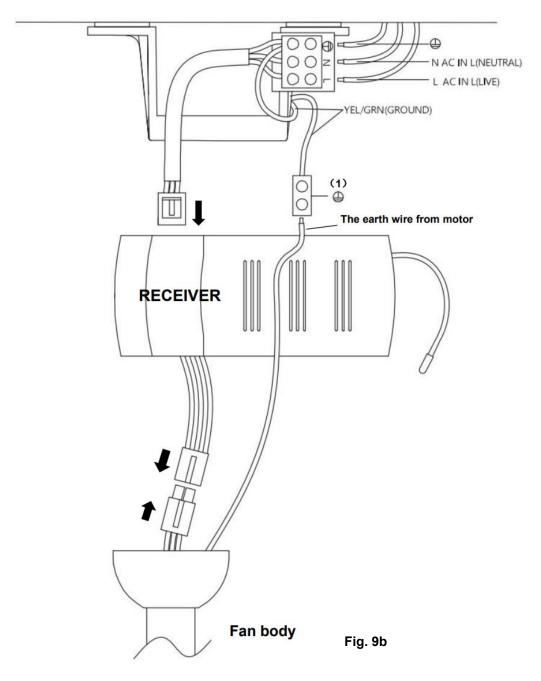


Fig. 9a

# Fan with light







# Fan without light

Carefully insert the receiver above the hanger ball in the remainder spacing in the mounting bracket. Take care not to damage or loosen any of the wiring. (Fig.10)

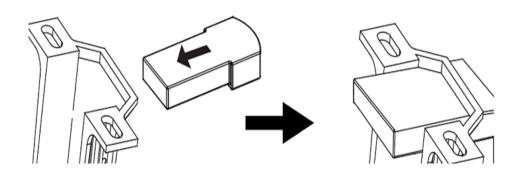


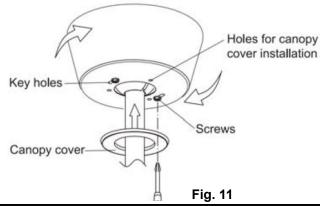
Fig. 10





### FINISHING THE INSTALLATION

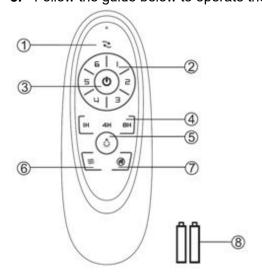
- Ensure the earth wiring is secure and correct, by performing an earthing continuity test from the fan's accessible metal body back to the earth terminal at the terminal block on the mounting bracket.
- Loosen the two screws at the bottom of the mounting bracket by half a thread. (Fig. 11)
- Slide the canopy up to the mounting bracket and align the key holes on the canopy with the screws on the mounting bracket. Turn the canopy until it locks into place with the narrow section of the key holes and secure it by tightening the two screws. Avoid damaging the electrical wiring prepared previously. (Fig. 11)
- Attach the canopy cover onto the canopy by pushing the lugs into the holes. (Fig. 11)



### **USING YOUR CEILING FAN**

### **REMOTE CONTROL (Fig.12)**

- 1. Open the battery compartment cover by removing the securing screw and insert 2 x AAA battery. Note the correct battery polarity (+/-) when inserting the battery, and then replace the cover and secure with the screw.
- 2. Test the remote by pressing and hold any button. A blue LED will be lit up at the top of the remote to indicate that there is power to the remote and it is ready for use to control the fan.
- 3. Follow the guide below to operate the fan and learn the functions.



- 1) Direction of the fan (reverse switch)
- 2 Speed of the fan
- 3 ON/OFF the fan
- 4 Timing control of the fan
- (5) ON/OFF the light
- ⑥ Natural wind (The fan speed automatic cycle between 1 to 6 speed)
- Anti-theft fuction (the light ON 5~20 minutes every 2 hours)
- ® 1. 5V AAA battery X 2pcs (included)

Fig. 12

The LED globe has a 3-step dimmable function which is controlled by an ON/OFF switch. When the LED light is ON and at 100% brightness, press the light button "ON and then OFF within 3 seconds", to dim the LED light. Repeat pressing ON and then OFF within 3 seconds to dim further in the following sequence: 100% brightness  $\rightarrow$  50% brightness  $\rightarrow$  15% brightness  $\rightarrow$  100% brightness.

The remote has memory function. If the fan or light is turned off by the isolating switch over 7 seconds, the next time to turn on the fan or light will be on last setting.





### REPAIRING THE FAN RECEIVER & REMOTE PAIRING

NOTE: The pairing of the remote and receiver has been done at the factory.

When the ceiling fan is installed, pairing the fan receiver and remote is NOT required.

Should the remote and receiver lose control after installation or during use, the pairing of the remote and the receiver must be repaired. Below are the operating symptoms and method to repair the pairing of the DC ceiling fan remote and receiver.

### Issues:

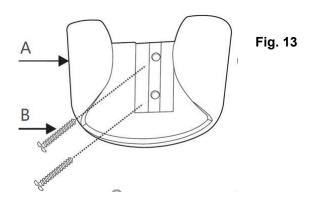
- Loss of control Fan is only running at high speed after installation
- Loss of control No reverse function after installation
- Loss of control Remote cannot communicate with the receiver

### Solution:

- · Switch off the main power of ceiling fan.
- Switch on the main power of the ceiling fan. Press and hold the On/Off button on the remote for 5 seconds within 30 seconds after switching on. There will be a notification 'beep' sound from the receiver to indicate that the paring process is successful.
- Turn on and select the different speed of the ceiling fan to check the operation of the fan.

### **INSTALLING THE TRANSMITTER HOLDER (Fig.13)**

Install the holder (A) to the wall with two screws provided (B), hang up the transmitter by the holder.





### **AFTER INSTALLATION**

### **WOBBLE:**

NOTE: ceiling fans tend to move during operation due to the fact that they are mounted on a rubber grommet. If the fan was mounted rigidly to the ceiling it would cause excessive vibration. Movement of a few centimetres is quite acceptable and DOES NOT suggest any problem.

**TO REDUCE THE FAN WOBBLE:** Please check that all screws which fix the mounting bracket and down rod are secure.

**BALANCING KIT:** A balancing kit is provided to balance the ceiling fan on initial installation. Please refer to the instruction on how to use the balancing kit. The balancing kit can be used to assist re-balancing should the ceiling fan become un-balanced again. Store your balancing kit away after installation for future use if required.

### NOISE:

When it is quiet (especially at night) you may hear occasional small noises. Slight power fluctuations and frequency signals superimposed in the electricity for off-peak hot water control, may cause a change in fan motor noise. This is normal. Please allow a 24-hour "breaking-in" period, most noises associated with a new fan disappear during this time. All electric motors are audible to some extent. Please note that this is not a product fault, and as such is not covered under warranty.

### **CARE & CLEANING**

NOTE: Always turn OFF the power at the mains switch before performing any maintenance or attempting to clean your fan.

- Every 6 months periodic cleaning of your ceiling fan is the only maintenance required. Use a soft brush or lint free cloth to avoid scratching the paint finish. Please turn off electricity power when you do so.
- Do not soak or immerse your ceiling fan in the water or other liquids. It could damage the motor or the blades and create the possibility of an electrical shock.
- Ensure that the fan does not come in contact with any organic solvents or cleaners.
- To clean the fan blade, wipe with only a damp clean cloth with NO organic solvents or cleaners.
- The motor has a permanently lubricated ball bearing so there is no need to oil.

### **SAFETY PRECAUTIONS FOR BATTERY**

- **WARNING** Keep new and used batteries away from children.
- **CAUTION -** Do not ingest battery—Chemical burn hazard.
- Always use 2 x AAA battery type with this ceiling fan remote controller.
- Ensure the batteries are inserted with the correct polarity.
- To prevent false operation during battery insertion or replacement, this ceiling fan must be disconnected from the supply mains.
- non-rechargeable batteries are not to be recharged;
- different types of batteries or new and used batteries are not to be mixed;
- the supply terminals are not to be short-circuited.
- Remove batteries from the product when not in use for long periods of time.
- Batteries must be removed from the remote transmitter before it is discarded.



## Whitehaven Fan Installation Instructions



- Dispose of exhausted batteries immediately and safely (so they cannot be retrieved by children). Batteries can still be dangerous. Contact your local council to safely dispose of the battery.
- Regularly check the product and make sure the battery box lid is correctly secured. If the battery compartment does not close securely, stop using the product and keep it away from children.
- If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention. If you suspect your child has swallowed or inserted a button battery, immediately call the 24-hour Poisons Information Centre on **13 11 26** for fast, expert advice.
- Battery Leaks: Battery contains chemicals and should be treated as any chemical would. Take precautions when handling leaked battery chemicals. Battery chemicals should not be placed near the eyes or ingested. Contact Poisons Information Centre on **13 11 26** for fast, expert advice.

TECHNICAL INFORMATION				
Fan Models	48" Whitehaven without light & 56" Whitehaven without light		48" Whitehaven with lig	ht & 56" Whitehaven with light
Rated Voltage	220-240V~ 50Hz			
Rated Wattage	35W			
(Motor)	3577			
Rated wattage (Lamp)	N/A		SKU# 121357: GX53,18W, 1800lm, 3000K, 3 step-dim (Included)  Also compatible with  SKU# 121358: GX53,18W, 1800lm, 4000K, 3 step-dim (not included)	
Battery for remote	2 x AAA			
Weight	3.7kg	4.4kg	4.2kg	4.8kg
Canopy	H:55mm Dia:142mm			
Dimensions				



# LUCCI CEILING FAN WARRANTY DETAIL

### LUCCI FAN WARRANTY CONTACT INFORMATION:

Online Warranty Form: https://www.beaconlighting.com.au/warranty-claims

Email: warranty@beaconlighting.com.au

Lucci Fan Warranty Hotline: (Free Call) 1800 602 243

### THIS WARRANTY IS VALID IN AUSTRALIA ONLY

In the event of service being required, please call the Lucci Fan Warranty Hotline on 1800 602 243 between 9am & 5pm (EST) Monday to Friday. Please make sure you have all the ceiling fan details filled out at the end of the manual before making the call.

Every Lucci ceiling fan is thoroughly inspected and tested before being released for sale. In addition to any warranty rights or conditions under statutory regulations, Lucci warrants all of its ceiling fans against defective workmanship and faulty materials for twenty four (24) months from the date of purchase. Lucci undertakes, at its option, to repair or replace, free of charge, each product or part thereof on condition that;

- 1. The fan or relevant part has not been subjected to misuse, neglect, or been involved in an accident.
- 2. The repairs are not required as a result of normal wear and tear.
- 3. The product was installed by a licensed electrical contractor.
- 4. A copy of the original receipt of purchase is presented.
- 5. 12 month warranty applies when used in any non-domestic applications.
- 6. This warranty does not cover stains, scratch and scuff marks, or dents if the product is purchased through a factory outlet or to refurbished items.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Lucci Design cannot be held responsible for any repair other than those carried out by it or one of its Authorised Service Agents. Please keep this warranty information in a safe place. This information must be produced in the event of service being required.

### Distributed by:

Beacon Lighting

140 Fulton Drive

Derrimut, Victoria, 3026

Australia

Ph +613 9368 1000

Email: warranty@beaconlighting.com.au





# **CEILING FAN WARRANTY INFORMATION**

### LUCCI FAN WARRANTY CONTACT INFORMATION:

Online Warranty Form: https://www.beaconlighting.com.au/warranty-claims

Email: warranty@beaconlighting.com.au

Lucci Fan Warranty Hotline: (Free Call) 1800 602 243

Complete and retain this form for your personal records and warranty purposes.

NAME	
ADDRESS	
P(	OSTCODE
MODEL NUMBER	
	(PO# + DATECODE Sticker here)
DATE OF PURCHASE	
INSTALLING LICENSED ELECTRICIAN	
LICENCE No	
ATTACH PROOF OF PURCHASE HERE	

THIS COMPLETED DETAIL PAGE SHOULD BE PRODUCED AND SENT TO THE WHOLESALER OR THEIR AUTHORISED AGENTS BEFORE OBTAINING WARRANTY SERVICE

